

Covid-19 Payment Policy

2021

I will continue to implement this policy until 1st January 2022 :-)

Covid is now a known risk so we strongly recommend that you take out UK travel insurance as there are insurance companies that will cover you for anyone within your holiday party that has Covid, is required to isolate/ quarantine, or you wish to shield any members of your party.

*** A deposit of 25% is required at the time of booking to secure your holiday and the balance payment is due 8 weeks before your holiday start date.**

*** If my properties are in a Government Lockdown on the commencement date of your holiday then I guarantee to repay you in full. Should your area have travel restrictions but I am open I will offer you the option to transfer your holiday to the following year or refund. There may be a slight increase in your holiday price for the following year. Please be aware that if you would like a more expensive week then the extra is payable too.**

This refund guarantee covers national and local lockdowns, but does not cover you (or members of your party) for being unable to travel because you (or any members of your party) fall ill with Covid, or are required to quarantine or self-isolate or have a disinclination to travel due to Covid. Please ensure these events are covered by your UK holiday insurance. A refund applies only to the address given on the booking at the time of the booking being put in a lockdown, and when travel restrictions coincides with the period of your holiday.

*** If you show Covid-19 symptoms whilst in the property you are required to get a test asap and return home. Please inform me of this as I will have to inform my guests that are due in after you. The property cannot be used for isolation. The Island testing centres are**

given in the Home Information Folder in the property. There will be no refund from Wightsands Holiday Lets so please take out UK travel insurance that will cover you.

*** I retain the right to cancel your stay if I am informed of a case of Covid at the property prior to your stay. I will repay all your Booking money. I will not be liable for finding you alternative accommodation or for paying any extra expenses you may have incurred such as travel expenses. I retain the right to close my property for a 2 week period after a confirmed case.**